Accessibility at the Carlton Hotel Tel Aviv

The accessible entrance to the hotel is located on Eliezer Peri Street. The distance between accessible parking and the entrance is 22 meters. There is a ramp for wheelchair entrance, main door width is 195 cm.

The hotel lobby and reception are accessible to people with all types of disabilities; there are accessible restrooms available in the lobby.

Rooms - the hotel has three rooms and one suite that are suitable for disabled guests, those rooms are equipped with handles. Distance from elevators 30m, entrance

door width: 79cm, bathroom doors width: 90cm, shower size 100/92 cm, bed height: 60 cm.

Dining hall: buffet height: 90 cm

Pool - the rooftop pool is accessible via a lift chair; for usage, please ask the lifeguard. There are accessible showers and restrooms.

Public areas and facilities - there are three accessible lifts in the lobby. The hotel also offers accessible restrooms, dining room, event and conference halls, and a synagogue.

Service animals - the hotel is happy to accommodate guests using service animals.

Hearing accessibility - portable hearing aid devices are available on request from reception.

Blind and visually impaired - 24-hour personal assistance is available at the service desk in the lobby.

Parking - accessible parking is available in the Kikar Atarim parking lot (not owned by the hotel). Valet parking is available at the hotel itself.

Hotel accessibility coordinator: Oz Naftali, Head of Security. <u>ozn@carlton.co.il</u>; +972-507-909049

This accessibility declaration is valid as of June 5, 2024